



Rachel Wagner
Etiquette and Protocol



Business etiquette as a competitive advantage? Imagine the possibilities!

Enhance your professionalism — Gain vital etiquette and protocol knowledge that you can put to use immediately, wherever your business takes you — locally or globally.

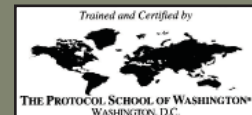
Be confident in any business setting — Whether power lunching with a prospect, dining with new clients, or making introductions and small talk at a VIP reception, handle yourself with confidence, poise, and polish.

Improve your networking and relationship building — Master the art of small talk, working the room, remembering names, and proper business card protocol to strengthen relationship building with prospects, customers, clients and community leaders.

Promote a winning image of your company — A polished, professional image gives you a competitive advantage, increasing bottom-line performance.

Rachel Wagner Etiquette and Protocol

is a leading provider of contemporary, universally accepted etiquette and protocol training for today's business leaders. Through content-rich, interactive training, Rachel's audiences are empowered to achieve greater personal and professional success. Participants learn key business etiquette concepts, tips and strategies in a professional, yet relaxed and non-intimidating environment.



918 . 970 . 4400

www.EtiquetteTrainer.com

What others are saying about Rachel Wagner Etiquette and Protocol

"We appreciated so much the wonderful etiquette training you provided to our staff. It was educational and enjoyable at the same time. Your approach to teaching business etiquette left an impression on everyone and we thank you for being a part of our staff retreat. We look forward to working with you again."

— **Becky J. Frank**, Chairman and CEO, Schnake Turnbo Frank PR

"Rachel is not only a well-poised professional trainer who knows her material, but she also engages the participants and fields questions exceptionally well. She accomplished our objectives and we derived great value from her fun, informative, and interactive presentation."

— **Senator Gary Stanislawski**, President, Regent Financial Services

About Rachel Wagner

Rachel Wagner has helped hundreds of people become confident, poised, and polished professionals who know how to 'outclass the competition,' even in the most sophisticated business settings.

As an authority on etiquette and protocol issues facing today's global business professionals, Rachel presents contemporary, universally accepted etiquette and protocol training to companies, organizations, and individuals. Her customized and interactive training seminars provide clients with key business etiquette concepts, tips and strategies in a professional, yet relaxed and non-intimidating learning environment.

As founder and director of Rachel Wagner Etiquette and Protocol, Rachel brings seasoned skills and expertise to the etiquette and protocol industry. She is trained and certified as a Corporate Etiquette and International Protocol Consultant by **The Protocol School of Washington®** in Washington, D.C., *the most distinguished etiquette and protocol firm in North America*. In addition, she holds a bachelor's degree in English, and is armed with over two decades of experience as a teacher, workshop speaker, and small business owner. Rachel is active in the American Society for Training and Development (ASTD) and National Speaker's Association.

As an etiquette expert, Rachel has been quoted or featured in numerous media, including *Tulsa World*, *The Journal Record*, *The Oklahoman*, *Orange County (California) Register*, *The Detroit News*, and on Detroit's *WJR* radio and *KRPS Public Radio* in Kansas.

A Kentucky native, Rachel lived in Madison, Wisconsin for over 25 years before moving to Tulsa, Oklahoma. She enjoys travel, gardening, and reading, and volunteers at university major-donor events and with Junior Achievement of Eastern Oklahoma.



Don't miss Rachel's FREE business etiquette tips each month!

Sign up to receive *The Savvy Professional* e-newsletter at www.EtiquetteTrainer.com today!

You won't want to miss these timely business etiquette topics and tips.

Plus, Rachel answers readers' questions in each issue!



Rachel Wagner
Etiquette and Protocol

12563 S. 71st EAST AVE. ■ BIXBY, OK 74008
918.970.4400 | rachel@EtiquetteTrainer.com | www.EtiquetteTrainer.com